

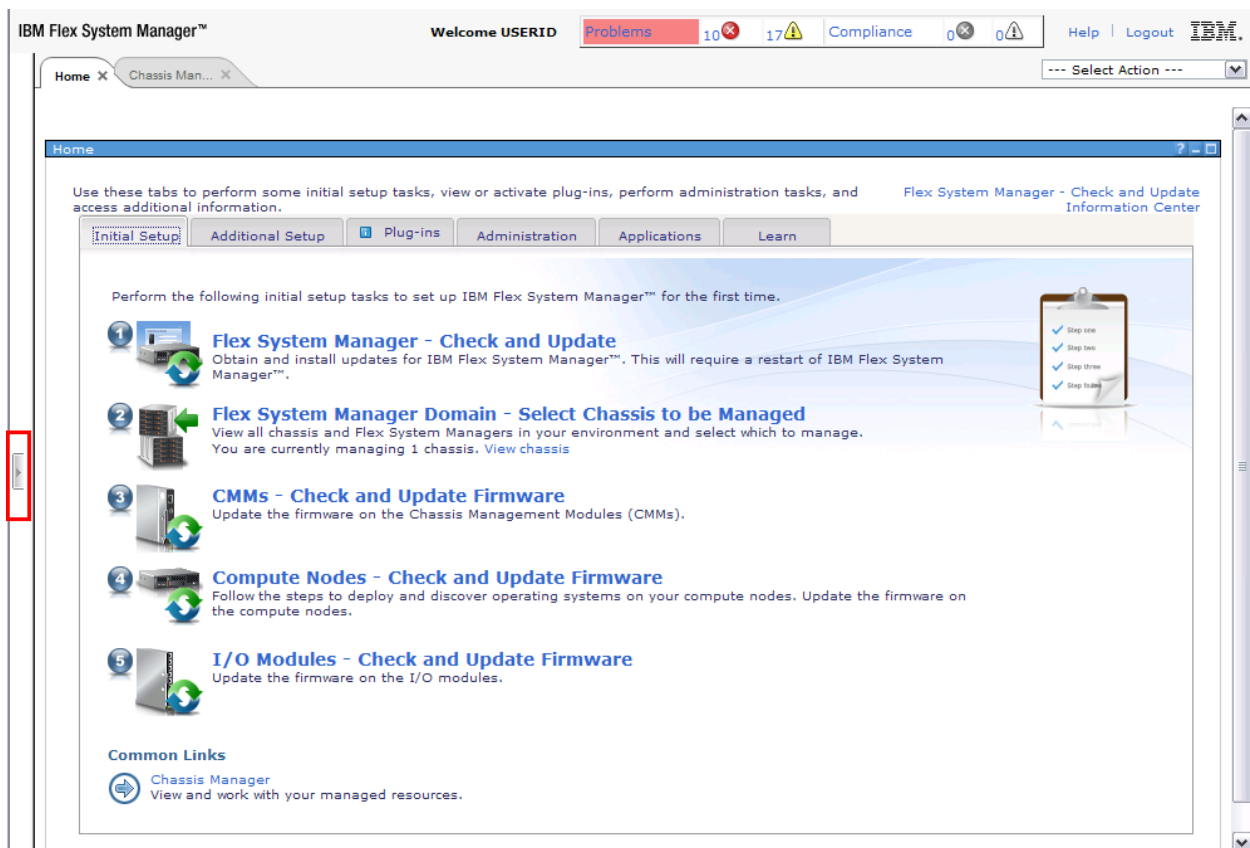
## Enabling call home of problems

### Prerequisites:

- The IBM Flex System Manager is running.
- A connection to the Internet is available.

### Steps:

1. Log in to the IBM Flex System Manager console as USERID.
2. If not expanded already, expand the left-hand navigation section by clicking on the small grey right arrow icon at the left of the page. The icon will be at the midpoint of the page, as shown here:



3. Select Settings from the left-hand navigation.
4. Select Service and Support Manager Settings from the left-hand navigation.
5. If needed, click the Service Agent tab.

6. Click Automatically report problems for all systems.
7. Click OK.
8. Click the Connection tab.
9. Choose the proper connection method.
10. Click Test Internet Connection.
11. When the test is finished, click OK.